

Introduction

The purpose of this article is to walk you through how to download and log in to the early access version of isolved's new mobile app. Click <u>here</u> to view the process for Android users.

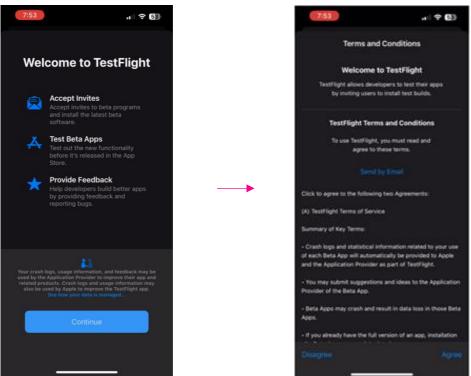
iPhone Users

Download and Set Up Application

1. Download the TestFlight App.



- 2. From the main screen, press **Continue**, and you will be taken to the Terms and Conditions screen.
- 3. Press Agree.

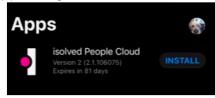


4. Use the following link to install the isolved People Cloud app: <u>https://testflight.apple.com/join/BaKdHoVD</u>



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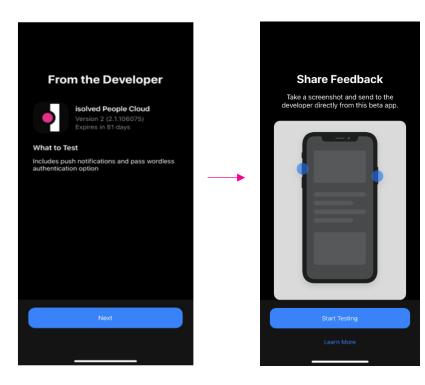
5. Install isolved People Cloud app by pressing the Install icon.



6. When installation is complete, press **Open** to open the isolved People Cloud app.



- 7. Read the instructions on the From the Developer screen.
- 8. Press Next.
- 9. Read the instructions on the **Share Feedback screen**.
- 10. Press Start Testing.





Help Docs

Login Instructions

- 1. On the Welcome screen, enter Username.
- 2. Press Next.
- 3. Enter **Password** and press **Sign In**.

solved People Cloud.	Welcome
Welcome Sign in to access isolved People Cloud applications	Sign in to access isolved People Cloud applications Username
Username	Efowler@isolved.com
Typically your work email address	Password
Next	0
Back	Forgot my password
Register a new account	∧ ∨ Done

- 4. Select the method to verify your account. If you do not have a mobile phone number in your account, your only choice will be the email address associated with your account.
- 5. Enter Security Verification Code.

	Isolved People Cloud.
solved People Cloud.	Please enter the verification code that you were
Please verify your account by selecting one of the methods below: © Email: efowler@isolvedhcm.com © Text Message: (###) ###-4776	Security Verification Code Choose Another Method
Request Security Code	Submit
Cancel	Cancel

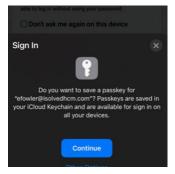
6. You can set up password-less authentication by pressing **Yes** or you can press **Skip** and go to step 9.



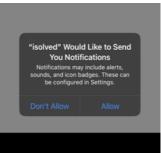


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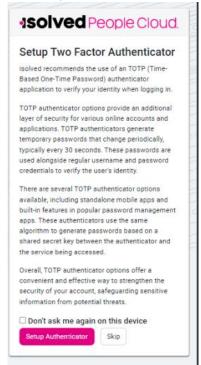
7. When you press Yes for the "Log In Without Password" option, you are prompted to set up a Passkey.



8. Press **Continue** and you are logged into the isolved app and prompted with the option to allow Notifications.



9. If you skipped steps 7 and 8, a new screen is presented with the following information.

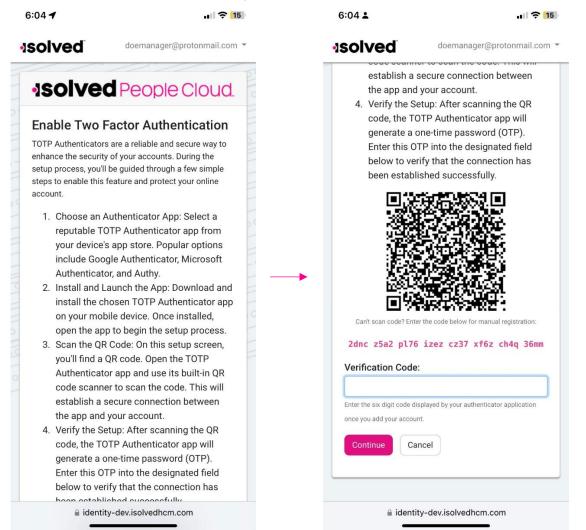


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isolved Mobile App: Early Access Download and Login Instructions

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10. Follow the on-screen instructions to set up the authenticator.



Note: you can also press **Skip** on both screens, and you will be prompted to log in using normal credentials each time you log in to the application.

Tenant ID

Some users may see a screen at login prompting a selection of a Tenant. This occurs if your email address is connected to more than one isolved environment. The Tenant is an identifier which indicates the URL you would typically visit to log in to self-service. Typically, this code is similar to that URL, so for example, if you logged in to xyz.myisolved.com previously to access self-service, you might see a tenant ID option "xyzco". If you need to switch tenants, you can do so by pressing the bell icon in the upper right corner and an option **Switch Tenants** is displayed. Follow the prompts to switch.

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Android Users

Download and Set Up Application

Once your email has been submitted to isolved and we have added your email, you will see the **isolved People Cloud (Early Access)** app in the Google play store.



1. Open and press Install and once installed, press Open.

isolved People Cloud (Early Access) Infinisource Contains ads	isolved People Cloud (Early Access)
Install	Uninstall Open
 This app is in development. Be one of the first to try it and provide feedback. <u>See</u> <u>details</u> 	You've got early access to this app. Provide your feedback so the developer can improve this app. See details

Login Instructions

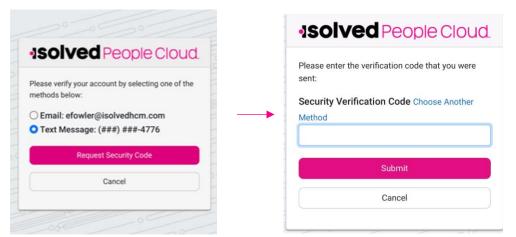
- 1. Enter your Username and press Next.
- 2. Enter Password.
- 3. Press Sign In.

Solved People Cloud.	Welcome	
Welcome Sign in to access isolved People Cloud applications	Sign in to access isolved People Cloud applications Username	
Username	Efowler@isolved.com	
Typically your work email address	Password	
Next	1	0
Back	Forgot my password	
Register a new account	Sign In	

4. Request Security Code via Email or Text message.



5. Enter the Security Verification Code and press **Submit**.



6. You can set up password-less authentication by pressing **Yes** or you can press **Skip** and go to step 9.

olve	d People Cloud.	
Log In Without Password!		
	use your device's unlock ad of your password to log in?	
	is able unlock this device can log in vord.	
't ask me	again on this device	
'es	Skip	
	In With you like to nism instea nyone who your passe t't ask me	

7. When you press **Yes** to Log In Without Password you are prompted to set up a Security Key. Press **Get Started**, then select the best option for you.

Choose how to use your security key	07
Security keys work with Bluetooth, NFC, and USB. Choose how you want to use your key.	Use your security key with identity.myisolved.com
Use security key with Bluetooth	Using your security key with identity myisolved.com
Use security key with NFC	helps protect your private data.
∯ Use security key with US8	
Use this device with screen lock	GET STARTED

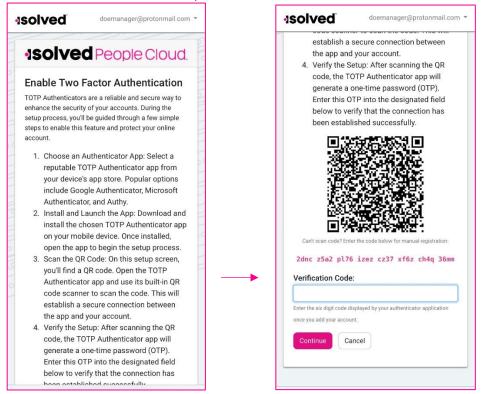


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11. Follow the on-screen instructions to set up the authenticator.



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